



WEBSITE:
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701237

ADDRESS:
The New Croft,
Chalkstone Way,
Haverhill,
Suffolk
CB9 0BW

Job Description

Title: Part Time Bar Supervisor

Salary: Negotiable (email salary expectations with CV & covering letter).

Hours: 12 hours per week, Friday and Saturday evenings

Working Location: The New Croft, Chalkstone Way, Haverhill, CB9 0BW

Line Manager: Facility Operations Manager

Job Role: We are seeking a Bar Supervisor to oversee the weekend operations at The New Croft facility with a minimum of 2 years' experience in a similar role.

Role Objectives:

- Greet, serve and look after our customers, so they go home happy.
- Maintain the highest standards of cleanliness and safety.
- Work with our team to create a friendly atmosphere our customers will love.
- Lead the shift they are working – motivating staff, cash reconciliation and securely closing premises.
- Monitor and manage inventory of stock, equipment and supplies, ensuring timely ordering and availability.
- Ensure high levels of customer satisfaction by providing excellent service and addressing any issues and complaints promptly.
- Assist in controlling costs and maximising revenue opportunities.
- Identify and pursue opportunities for commercial growth and new service offerings.
- Conduct market research to stay informed about industry trends and competitor activities.

Person Specification

Key Skills and Experience Required - Mandatory

- Proven 2 years' experience within a similar role.
- Be a fun-loving, social, team player.
- A passion, knowledge and understanding of hospitality and an eye for detail.
- The ability to sell products.
- Excellent communication and problem-solving abilities.
- Excellent time management and prioritisation skills.

Key Skills and Experience Required - Desirable

- Personal alcohol licence
- A good knowledge of the work and role of the Haverhill Community Sports Association (HCSA).
- First aid qualified.

If you feel you demonstrate the necessary skills and attributes required to fulfil the criteria for the vacancy, we will welcome your application.

Should you wish to apply, please email your CV with a covering letter explaining why you are suitable for this role to tracythomas@thenewcroft.co.uk by Friday 31st January.

Successful applicants will be contacted via phone or email shortly thereafter. Should you not receive any correspondence from us, this will mean that unfortunately you have not been selected for interview.

If you have any questions regarding the role, please email tracythomas@thenewcroft.co.uk or phone 07548 725457.